

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



CENTER FOR DRUG AND HEALTH PLAN CHOICE

TO: Part D Sponsors

FROM: Cynthia G. Tudor, Ph.D., Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: 2009 Reports on Patient Safety Measures Available

DATE: November 5, 2009

This memo provides an update to the prior communication entitled “New Reports Available on Patient Safety Analysis Website” sent on July 21, 2009. These reports will now be available on the Patient Safety Analysis website using 2009 PDE.

For background, CMS has developed performance and quality measures to provide Medicare beneficiaries with the data necessary to make informed decisions about their health care. The goal of these Part D measures is to ensure that Medicare beneficiaries receive the best health care and prescription drug coverage available. Measures are published as part of Part D Plan Ratings each Fall on the Medicare Prescription Drug Plan Finder (MPDPF). CMS has produced two patient safety Plan Rating measures as part of this effort: High Risk Medication (HRM) and Diabetes Treatment. Two additional patient safety measures, Drug-Drug Interaction (DDI) and Diabetes Medication Dosing (DMD), will be available on a newly created information page on the CMS website (<http://www.cms.hhs.gov>). All of these measures are currently calculated with 2008 Medicare Part D Prescription Drug Event (PDE) data.

Patient Safety reports are produced for each Part D contract and posted on the Patient Safety Analysis website for contract access. The reports allow sponsors to compare their status to overall averages and monitor their progress in improving measures over time. The following reports will now be available on the Patient Safety Analysis website using 2009 PDE:

- High Risk Medication (HRM) Report
- Diabetes Treatment Report
- Drug-Drug Interaction (DDI) Report
- Diabetes Medication Dosing (DMD) Report

The reports posted in early November 2009 will be calculated with PDE data from January to August 2009. Reports will then be updated monthly on the last business day of the month with new PDE data. Note that there is a two-month lag in data. In other words, the reports posted at the end of November 2009 will contain PDE data from January to September 2009. The reports

posted two months after the end of the PDE submission deadline (posted in August 2010) will be the final 2009 reports.

A user guide for each report is posted on the Patient Safety Analysis website to assist contracts with understanding their reports and how the measures are calculated.

Access to the Patient Safety Analysis Website

In order to gain access, if you do not already have it, to the Patient Safety Analysis website to download reports, sponsors should complete the following steps.

1. CMS' contractor, Acumen, LLC, currently manages multiple websites for Medicare Part D contracts, including this Patient Safety Analysis website. In accordance with Federal Information Security Management Act (FISMA) regulations, only the Medicare Compliance Officer is authorized to give access to these websites for each contract. To streamline this process, Acumen has developed the User Security website – a web tool that allows Medicare Compliance Officers to manage their users on the Part D websites. The current Medicare Compliance Officer for your organization should already have access to the User Security website through existing work with Acumen. If you have any questions, please contact Acumen at PartD@AcumenLLC.com or (650) 558-8006.
2. To authorize users for the Patient Safety Analysis website, the Medicare Compliance Officer must log onto the User Security website (https://partd.programinfo.us/User_Security) to:
 - Submit an Available User Request Form for each user.
 - Authorize access permissions for each user.
 - For security purposes, each contract is allowed up to 5 users.
3. Acumen will send authorized Patient Safety Analysis website users:
 - An email with the website user guide
 - A letter with login credentials via USPS

Any general questions related to this Patient Safety Analysis website should be sent via email to PartDMetrics@cms.hhs.gov. For technical questions related to the access process, please contact Acumen at PatientSafety@AcumenLLC.com or by phone at (650) 558-8006.